



Essential Companion Application Form

The Essential Companion Scheme is offered to individuals who require a companion to assist them in accessing the facilities at the Grand Pier, as well as ensuring their safety, wellbeing and enjoyment. Essential Companions can access the Grand Pier free of charge when accompanying a paying Cardholder. One companion is permitted per Cardholder. For individuals who do not live in the area and/or do not wish to become a Cardholder, one free Essential Companions Wristband can be issued when purchasing a full price Unlimited Ride Wristband.

Please tick one of the following:

- Essential Companion Card (valid for one year) Essential Companion Ride Wristband (valid for one day)

Please complete using **BLOCK CAPITALS**

Card Holders Details

Name of Card Holder:

Name of Person completing this form:

Address:

Town/City: Postcode:

Email:

Daytime contact Number:

Additional Information Holders Details

Please specify how the Essential Companion will be assisting you during your visit.

(Please give as much information as possible.)

Proof of Eligibility

Please bring proof of eligibility for the person requiring the assistance. This should be dated within the last 12 months. We accept the following:

- Disability Living Allowance Attendance Allowance
 Blind Persons Registration Personal Independence Payment
 Armed Forces Independence Payment

Confirmation

- I have read and agree to the Terms and Conditions.
 I agree to be added to the Grand Pier Database.
 I agree to be contacted by email with any changes to this scheme, additional information, offers and promotions from the Grand Pier.

Signed _____

Print Name _____

Date / /

The Grand Pier reserves the right to review a member's eligibility, and to revoke membership following review. A false application could lead to civil proceedings and/or prosecution under the Fraud Act 2006. The Grand Pier will undertake spot checks of eligibility which may lead to Scheme Members being asked to provide additional proof of eligibility. It is the Scheme Member's responsibility to communicate any change in circumstances.

Terms & Conditions

General Terms and Conditions applicable:

1. The Essential Companion Card is issued by The Grand Pier Ltd and remains the property of the Grand Pier which has the right to retain it where they believe it is being misused or used outside these terms and conditions.
2. When you apply for an Essential Companions Card you are deemed to have fully accepted the Terms & Conditions set out in this document.
3. Eligibility to apply for the Essential Companions Card is set out below; receipt of any other disability or age-related benefits, pass or permit which is not specified in the eligibility criteria will not be accepted when applying for an Essential Companions Card.

The person applying for an Essential Companions Card should be in receipt of:

- Disability Living Allowance (DLA)
- Attendance Allowance (AA)
- Personal Independence Payment (PIP)
- Armed Forces Independence Payment (AFIP)
- Blind Persons Registration
- Rainbow Resource Card

Blue Badge schemes or the Employment and Support Allowance scheme will not be accepted as proof of eligibility.

4. The Essential Companions Card will not be valid unless it shows an accurate and recent photograph of the Cardholder, along with all other information present on the Card on its issue. The Essential Companions Card is non-transferable and only the Cardholder is entitled to use it. The Grand Pier reserves the right to ask for additional identification documents from the Cardholder and to check the validity of any Essential Companions Card when it is presented.

Where it is suspected that an Essential Companions Card is being used inappropriately, fraudulently or in breach of these terms and conditions, the Grand Pier reserves the right to retain the Essential Companions Card pending further investigation.

5. The Essential Companions Card allows the Cardholder to obtain free admission to the Grand Pier for ONE companion provided that the admission fee is paid in full by the Cardholder. In providing free admission for companions to assist Cardholders during their visit, the Grand Pier is offering one way of meeting its duty to make "reasonable adjustments" for the Cardholder under the disability aspects of the Equality Act 2010.
6. Free admission is available to companions aged 14 and over and will be provided on the assumption that the person accompanying the Cardholder is able to provide appropriate assistance. Illustrative, but not exhaustive, examples of such assistance might include having the ability to assist the Cardholder in:
 - Moving around the attraction including finding and taking a seat;
 - Evacuating the attraction in the event of an emergency;
 - Accompanying and/or assisting the cardholder in using the washrooms; or
 - Purchasing food and refreshments.

The Grand Pier reserves the right to refuse entry for an Essential Companion where it deems it appropriate.

7. One Cardholder cannot benefit from the free admission provided to another Cardholder. In all cases, one full price admission must be bought for each free admission allowed. The Grand Pier reserve the right to make other arrangements for two or more Cardholders attending together.
8. There is no limit to the number of times you can use the Essential Companions Card while it is valid, provided that the Cardholder observes the terms and conditions set out in this document.
9. Use of this Essential Companions Card does not give Cardholders any additional rights of entry compared to those enjoyed by non-Cardholders.
10. The Essential Companions Card cannot be used in conjunction with any other scheme operated by the Grand Pier and the presumption is that the Cardholder will pay the admission fee in full.
11. The Essential Companions Card is valid for one year from the date of issue. The validity date must be clearly legible at all times on the Essential Companions Card, as should all other information present on the day of issue. The Grand Pier reserves the right to not accept, or to retain any Essential Companions Card where any details are no longer legible.
12. On expiry of the Essential Companions Card, or where an Essential Companions Card has been lost, or where it is no longer legible, a full new application must be submitted and eligibility documents will be required.